



# ECHO HOUSING

EST. 1965

*About Us...*

ECHO  
HOUSING



The Eden Council for Hope and Opportunity (ECHO Housing) was founded in 1964 and incorporated in 1965 by community volunteers dedicated to equal housing opportunities and the prevention and elimination of homelessness.

ECHO is a HUD-approved Housing Counseling Agency (LHCA) and a Qualified Fair Housing Enforcement Organization (QFHO) providing services to very low and moderate income residents in the Counties of Alameda, Contra Costa, and Monterey.

*Jonathan Torres*

HOUSING PROGRAMS COORDINATOR

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# *Albany Rent Review Program*

## **Rent Review Ordinance Community Workshops**

- Thursday, November 1, 2018
- Tuesday, December 11, 2018
- Saturday, January 12, 2019



# *Albany Rent Review Program*

## **Rent Review Ordinance Community Workshops**

- Rent Review Program Eligibility
- Notice requirements for rent review
- How to request rent review
- Conciliation
- Mediation
- Business license, property registration, & Fees
- Questions / Answers





# *Albany Rent Review Program*

## **Rent Review Ordinance**

The effective date of the Rent Review Ordinance was November 2, 2018. ECHO Housing began working immediately to provide counseling, conciliation, and mediation on the Ordinance to address renter and housing provider needs.



# *Albany Rent Review Program*

## **Engagement with ECHO Housing**

- *Total number of Inquiries - 10 households*
- *Total number of Renter Counselings - 9 households*
- *Total number of Conciliations - 4 households*
- *Total number of Mediations - 2 households*



# *Albany Rent Review Program*

## **Engagement with ECHO Housing**

### **Inquiries**

- *One inquiry from an Albany Landlord*
- *Nine inquiries from Albany Tenants*



# *Albany Rent Review Program*

## **Engagement with ECHO Housing**

### **Tenant Counselings prior to Conciliation**

- *Total number of households qualifying for Rent Review due to proper service - 3 households*
- *Total number of households not qualifying for Rent Review due to improper service - 6 households*





# *Albany Rent Review Program*

## **Engagement with ECHO Housing**

### **Conciliations**

- *Total number of successful conciliations - one household*



# *Albany Rent Review Program*

## **Engagement with ECHO Housing**

### **Mediations**

- *Total number of successful Mediations - 2 households*



# *Albany Rent Review Program*

## **Results of Engagement**

***Of the nine households that have engaged with ECHO Housing, the results are as follows:***

- Two cases were successfully mediated;
- One case was successfully conciliated;
- One case decided not to engage in the conciliation process;
- One case is covered by AB1110 (Rent Increase Law);
- Four cases were provided with defective notice, rendering the Rent Review process moot.



# *Albany Rent Review Program*

## **Questions/Answers**



## CONTACT INFORMATION



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Antioch Office  
301 W. Tenth Street  
Antioch CA 94509

Livermore Office  
141 N. Livermore Avenue  
Livermore CA 94550

Monterey Office  
580 Pacific Street  
Monterey CA 93940

Oakland Office  
1305 Franklin Street #305  
Oakland CA 94612

Salinas Office  
168 W. Alisal Street  
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